July 7, 2021

Ms. Kerrie Gause Vice President of Residential Properties M.D. Atkinson Company, Inc. 1401 19th Street, Suite 400 Bakersfield, CA 93301

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RE: Letter of Recommendation / M.D. Atkinson Company / HOA Management Services

To Whom It May Concern,

I highly recommend the professional HOA management services provided by M.D. Atkinson Company.

The Manorwood Community Association retained M.D. Atkinson Company beginning in 2016 to manage the HOA for Manorwood Estates, a newly developed, gated, single-family residential neighborhood in northwest Bakersfield with 110 homes at full build-out.

M.D. Atkinson Company was originally selected based on the following criteria: local ownership, proven track record managing similar developments, recommendations from directors of HOAs managed by M.D. Atkinson Company, and a competitive fee structure. Working with M.D. Atkinson Company over the past five years I've learned that: 1.) they are responsive to both homeowners and the association's board of directors. 2.) they performed well during the COVID-19 pandemic due to early adoption of technology. 3.) they have an experienced staff. 4.) they have a solid team of service providers that deliver fair pricing and prompt service.

Our direct contact at M.D. Atkinson Company has been with Ms. Kerrie Gause (VP of Residential Properties) and Ms. Katie Alvarez (HOA Property Manager). The team at M.D. Atkinson Company is experienced and very knowledgeable at managing residential HOAs. They excel at keeping HOAs financially sound. Additionally, they have an excellent way of resolving issues that arise in the neighborhood.

Please feel free to contact me with any questions.

Warm Regards,

Justin B. Batey

President / Manorwood Community Association

Vice President / Batey Homes

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